

1 Feb 2011

Dear Steve -

Every once and a while we are delighted with the service extended to us. Such was my experience as I worked with you and your team at the Mortgage Company. Competence I expected - Compassion, confidence and consummate professionalism I did not "expect" - hence my delight with the entire experience.

I will recommend your Company to my family and friends in the future as well as colleagues. I welcome the opportunity to work with your team again should the need arise in the future.

Sincerely
Dorothy Jones.