

October 31, 2010

Dear Mr. Stelzman,

Thea and I were extremely pleased with your company's services. We would recommend you without hesitation and found you to be professional, friendly, courteous and very knowledgeable. Communication was clear, concise and prompt. The entire transaction was stress and hassle free. Also, thank you for the gift card; it came in very handy.

Sincerely,

Joe and Thea De Acetis

A handwritten signature in cursive script, appearing to read "Joe & Thea De Acetis". The signature is written in dark ink and is positioned below the typed name.