

12/10/11

Dear Steve,

We are writing to express how very satisfied we are with our experience with you and the others we dealt with at The Mortgage Company. It all started when I heard your ad on WAEB while driving to work one morning. That night I spoke with Bill about refinancing and we decided to give The Mortgage Company a call.

Everyone we spoke to from the first call to the last call was extremely professional, helpful and pleasant. Aside from the excellent treatment we received from you and your staff, perhaps the biggest source of satisfaction is the monthly savings we've achieved by consolidating and refinancing what we did.

It's really amazing when you see that now our one payment a month is so much less than we used to pay for just our mortgage, let alone our other bills.

Without hesitation we would recommend The Mortgage Company to anyone seeking your services. Thank you again for a very satisfying experience. We wish you and your staff a Merry Christmas and a Happy New Year. Sincerely, Bill and Kathy Ochs