

STEVE,

WHEN BARB AND I FINALLY DECIDED  
TO REFINANCE, I WAS PREPARED FOR A TON OF WORK  
AND WORRIES.

RIGHT FROM THE START, THE MORTGAGE COMPANY  
TOOK CONTROL AND WALKED US THROUGH THE  
PROCESS. WE WERE BOTH AMAZED AND VERY  
PLEASED AT HOW SIMPLE YOU MADE IT.

YOU ARE FORTUNATE TO HAVE A STAFF  
THAT IS SO PROFESSIONAL AND CARING. TRULY  
CONCERNED ABOUT THE CUSTOMER.

GREAT EXPERIENCE. I CAN'T IMAGINE  
WHAT YOU COULD DO TO IMPROVE.

THANK YOU

BARB & BOB SHIPE