

Dear Steve,

Robert + I would like to thank you for the excellent service we received from you and your company. We didn't want another moment to pass without thanking you.

You guided us through every step from the initial estimate of closing costs (which were right on!) to making sure our closing was on time, despite the underwriters' concerns about our loan.

We appreciated your professionalism - returned phone calls within minutes and constant reassurance that things were moving along as scheduled.

We would recommend you and your company to anyone. Thank you! We are so happy in our new home!

Robert Rodriguez