

September 8, 2009

**The Mortgage Company  
4295 W. Tilghman Street  
Allentown, PA 18104  
Attention: Steve Stelzman**

**SUBJECT: My experience with The Mortgage Company.**

Dear Steve,

I had kept your letter asking for a response knowing that the first few weeks would be very busy moving and getting set up not to mention going on vacation right after the move. Even without your request, I was planning on sending a thank you follow-up due to the great experience I had with your Company. Buying a house can be a stressful time but I experienced clear sailing the whole way through and had the feeling of being a "number one customer".

I would like to extend a special thank you to Denise for all her work. She kept me updated throughout and her calm, pleasant, professional demeanor during settlement while we were trying to resolve the problem with getting on-line to the website with the attorney's logon made all the difference.

I will surely recommend "The Mortgage Company" any chance I get.

Thank you,

  
James Hawkinson