

## Steve Stelzman

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**From:** Lipyanic, Constance [LipyanC@slhn.org]  
**Sent:** Tuesday, September 22, 2009 9:28 AM  
**To:** Denise Stelzman; Steve Stelzman

Denise & Steve:

Thank-you..... those two small words cannot express the gratitude that we have for the both of you and your company. In 40 short days you have changed my financial debt and helped me refinance my home, and gave us a truly "new beginning". What my current mortgage company Wells Fargo could not do for me in 4 months, you did. So effortlessly you walked us through what we thought was an intense process. You took all of that away and made the process easy and very comfortable. Denise, was always there to answer even the silliest question and never gave an attitude, and responded quickly to keep any anxieties at a minimum.

You took away that coldness that only Wells Fargo gave us, and talked with us in person, and not some 1-800 person who had no idea of our situation and you recognized that everyone is different in their situations. You saw that and help us run with it.

I cannot tell you enough how I will promote your company and the sincere, hard working, compassionate and caring people that work there. If all mortgage companies worked more like yours, we would all be in a much better place. You guys at The Mortgage Company, "get it", what more can be said.

Many blessings will come your way because of your kindness and willing to help people in not so good times. I will surely pay your kindness forward onto someone else and hope that is keeps going.

Regards,

Conni Lipyanic & Harold Eckhart

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